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Sainte-Agathe-Des-Monts, Québec
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Welcome to Manoir KaïBoutin !

We are delighted to welcome you for your upcoming stay in Sainte-Agathe-Des-Monts. 7 days before your arrival, you will receive an email with all necessary information.

- General Policies -

****Personal Information and Payment Deposit****

Your personal information, deposits, and payments are securely stored by Manoir KaïBoutin. Payments will be processed by Manoir KaïBoutin Inc. in accordance with the policies outlined below. Your credit card statements will show charges from Manoir KaïBoutin Inc. We accept Mastercard and Visa credit cards, as well as Interac transfers.

****Security and Damages****

You will receive an email with a secure link to authorize a credit card, which will be kept on file for security and damage purposes. Please sign and initial our registration form. In case of any rule violations or damages, even accidental, the security deposit will be held during the management of your file. Once the amount is determined, an invoice copy will be sent to you via email.



Initial

****Minimum Age to Book****

To make a reservation, at least one guest must be 25 years or older and provide a valid credit card for the deposit and guarantee the reservation. An adult 25 years or older must be present at all times during the stay.

****Number of Authorized Persons****

The maximum capacity of Manoir KaiBoutin is 21 people (including children). Exceeding this number or the number of declared guests at the time of booking is prohibited. The staff reserves the right to conduct inspections without notice and to charge for any undeclared additional guests. Please inform Manoir KaiBoutin if you plan to increase the number of guests after the initial booking.

****Non-Smoking****

The Manoir is a non-smoking property (cigars, cigarettes, vaporizers, etc.) indoors. A systematic fine of \$500 will be applied.

****Noise Disturbances****

The Manoir is located in a residential area. Please adhere to noise ordinances and lower the volume by 10 PM as per municipal regulations. Any complaint requiring compensation to the complainant will be at your expense. Manoir KaiBoutin does not accept bookings primarily intended for partying and reserves the right to refuse such reservations.



Initial

- Cancellation Policies -

The applicable cancellation policy is the one communicated at the time of your initial booking. We strongly recommend travel cancellation insurance. Manoir KaiBoutin disclaims all responsibility for cancellations, regardless of the reason: weather conditions, power outages, road conditions, natural disasters, illness, death, etc.

Cancellation/Modification Policies

If there are two cancellation policies for a stay, the arrival date determines the applicable policy.

1. Cancellations/modifications up to 15 days before the arrival date: Full refund minus a 10% administrative fee plus taxes on the total reservation amount.
2. Cancellations/modifications 7 to 14 days before the arrival date: 50% of the total reservation amount will be charged.
3. Cancellations/modifications 6 days or less before the arrival date: Loss of the total reservation amount.
4. No show: Failure to show up at Manoir KaiBoutin will be considered a cancellation, and the total reservation amount will be charged.



Initial

- Deposit Policy -

1. A deposit of 50% of the total amount is required at the time of booking.
2. A second deposit of 50% will be charged 15 days before the arrival date.

- Taxes -

The following taxes are collected:

- 5% GST
- 9.975% QST
- A lodging tax of 3.50% per night

- Arrival / Departure -

****Check-in Time: 4:30 PM****

Manoir KaiBoutin offers:


- A private access code to directly enter your residence.
- A tour of the residence upon your arrival.
- A team available to respond to your requests.

****Check-out Time: 11:00 AM****

****Departure Instructions:****

- Perform light cleaning.
- Collect all garbage and recycling and dispose of them in the appropriate outdoor bins.
- Leave dirty towels in the bathtub.
- Turn off lights, close windows, and lock doors upon departure.
- Inform us by phone or text that you have left the premises.

If the residence is left in an unsatisfactory condition, cleaning fees will be charged.

 Initial

- Miscellaneous -

****Pets****

Pets are not allowed. Penalties will apply. Possibility of expulsion without a refund.

****Hot Tub****

An outdoor hot tub is available year-round. Our maintenance team performs checks every two days without notice. Please follow hygiene and safety instructions and leave the spa clean and functional. It is prohibited to drink alcohol or smoke in the hot tub. Cleaning fees will be charged if the hot tub is left in an unsatisfactory condition.

****BBQ****

A BBQ, a plancha, and a pizza oven are available during the summer only, from June 20 to October 9.

****Camping and/or Tents****

It is forbidden to install tents, RVs, food trucks, inflatable games, or similar items on the property. For special requests, please contact us.

****Housekeeping****

Housekeeping is provided after each departure by our team, using the best products for a fresh vacation home.

****Equipment****

You are responsible for using the equipment and services with care. Any damage to accessories and equipment will be at your expense.

****Fireworks and/or Sky Lanterns****

They are prohibited at all times and under all circumstances. Penalties will apply. Possibility of expulsion without a refund.

****Campfire****

Campfires are allowed based on the fire hazard index issued by SOPFEU. Inquire at the reception. Use only the designated outdoor fire pits. Excessive fires are prohibited. Systematic penalty if the fire index is not respected.

****Fireplace****

The Manoir has a fireplace in the great room, available from October 1 to April 30.

****Lost/Left Behind Items****

Manoir KaiBoutin is not responsible for lost or left-behind items. Only items deemed of high value will be kept for a maximum of seven days. It is your responsibility to retrieve the items or arrange for a transport company to collect them within this period.

****Sauna****

A sauna is available in the basement year-round. Please follow hygiene and safety instructions and leave the sauna clean and functional. It is prohibited to drink alcohol or smoke in the sauna.

****Parking****

Manoir KaiBoutin offers outdoor parking for 25 normal-sized vehicles.



Initial

-Rental Agreement - Manoir KaiBoutin -

4333 Chemin Renaud - Sainte-Agathe-Des-Monts, Québec - J8C 2Z8

Client Name :

Address :

Email :

Credit Card :

CVV :

Stay Dates :

I commit, for the duration of my rental, to :

1. Respect the rental conditions, various regulations, instructions, payment terms, security deposit terms, and the cancellation/modification policy.
2. Use Manoir KaiBoutin, its grounds, contents, equipment, and materials with care.
3. Report any damages occurring during my rental.
4. Leave the premises in the required clean condition according to the departure instructions.
5. Pay for any costs incurred due to non-compliance with my commitments. Compensate any other persons for damages or inconveniences during my rental.

° I commit to defend and indemnify Manoir KaiBoutin from all claims.

° I agree, in my personal name (and on behalf of persons I have allowed or tolerated the use of the Manoir), to comply with the rental conditions and instructions in this document.

In case of an infraction, the deposit will be held during the management of my file. Once resolved, the penalty amount will be charged to my credit card, and a copy of the invoice and receipt will be sent to me via email. If the deposit is insufficient, I authorize Manoir KaiBoutin to charge any excess amount to my credit card.



Signature

Date

